

New User Registration

The New User Registration process allows for members that do not have existing online & mobile banking access to enroll in the Alkami Digital Service. There are two different versions of the registration process. One for individual accounts (personal) and business accounts. This process is started for both versions from the log in page by selecting *Register*.

~The registration process will be deactivated for the first 2 weeks after launch to ensure availability of resources to help our existing users with the log in process. See the job aid for Member Registration in Alkami Admin for information on how to manually register members during this time.

A screenshot of the online banking login and registration interface. The page is divided into two main sections. The left section, titled "Welcome to online banking", contains a login form with fields for "Username" and "Password", a "Remember Me" checkbox, and links for "Forgot username?" and "Forgot password?". Below the form are "Log in" and "Register" buttons. The right section, titled "On a mobile device?", encourages downloading the app for convenient and secure access. It lists three app features: "Biometric Login" (Use your device hardware), "Nearby ATMs" (Enable location services), and "Snapshot" (Preview accounts without logging in). At the bottom of this section are "Download on the App Store" and "GET IT ON Google Play" buttons, and a "Go to mobile site" link.

Individual Registration

Members that have personal accounts with the credit union will use the Individual version of the registration workflow. Select *Register as an Individual*

Register for Online Banking Access

Individual

Choose this if you are registering for your individual accounts.

[Register as an individual](#)

Business

Choose this if you are registering for your business accounts.

[Register as a business](#)

Already have an account?

Username

Password

[Log In](#)

[Forgot username?](#)

[Forgot Password?](#)

Need help?

[Contact Us](#)

[Locations](#)

[Help](#)

Members must agree to the terms and conditions of online banking access and confirm they have PDF Access. Click the *I Agree* option and *Open PDF*. A PDF will open in a new tab or window and the code needs to be entered in the *Access Code* field, *Continue*.

Register for Online Banking Access

Manage your Meridian Trust Federal Credit Union accounts simply and securely, any time and anywhere you have internet access. It takes just a few minutes to register.

Please accept the disclosure to continue the registration process.

Online Banking Services Definitions

- **Online Banking** - is the Internet-based service providing access to your Meridian Trust accounts.
- **Account** - an account means any of your account(s) to which we may allow access via the Online Banking Service under this Agreement.
- **Username** - is the member generated ID that will be used to log into the Online Banking Service. This username will apply to any consumer shares and loans that you have ownership on at Meridian Trust
- **Password** - is member generated, selected by you for use during the initial log in, or after the initial log in, that establishes your connection to the Service.
- **Bill Payment** - is the online service that enables the scheduling of bill payments from an eligible Meridian Trust checking or money market account, using an Internet-enabled device (see separate disclosure and agreement upon requesting access to this service).
- **Business Day** - Our business days are Monday thru Friday, except holidays.

Overview

Meridian Trust Online Banking Service is available to members in good standing, who own an account that is eligible for online access. Please refer to your Member Service Agreement for more information regarding your account. This service is available 24 hours a day, 7 days a week. However, the service may occasionally be unavailable due to system maintenance or other reasons. You must have access to a computer or mobile

I Agree

PDF Access Confirmation

Before you proceed, we need to make sure you can open PDF documents.

1. Open PDF
2. Copy the 5 character code into the text box below.

ACCESS CODE

[Cancel](#) [Continue](#)

Please copy the code below into the text box below the disclosure

ZU812

Confirmation of Identity is accomplished by the member entering their Account Number, Social Security Number/Tax ID, Birth Date, and email address. *Continue*

~Ensure the member has an email address listed on their profile to ensure successful registration.

Register for Online Banking Access

Confirm Your Identity

The following information is used to verify you have an account with Meridian Trust Federal Credit Union and that you are the owner of the account. We match your answers against our records. Questions marked with * are required.

Account/Member Number * [show](#)

SSN/TaxID * [show](#) (No dashes please)

Birth Date *

Email *

The member will then select their username and where to send the temporary password (email or cell phone), *Continue*.

Register for Online Banking Access

Username Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.
 [Check Availability](#)

Password We will generate a temporary password for you. Where should we send it?

EMAIL SMS

T***@Gmail.Com (***) ***-*309

Other

Retrieve the temporary password from the member's email address or cell phone (text message) and enter it in the *Password* field, *Log In*.


Register for Online Banking Access

Temporary Password

If you are an existing home banking user and you have NOT received an email containing a temporary password, please enter your current home banking password below.

If you are registering for the first time, it may take up to 5 minutes to receive your temporary password and it will expire 24 hours after it has been sent. If you received your temporary password, please enter it below.

Password




[Reset Password](#)

Log In

The member will then create their password. The password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, at least one special character, and at least one number, *Continue*.


Create your password

Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, at least one special character, and at least one number.

Password 

.....

Strong

Confirm Password 

.....

Matches

Continue

Upon successful registration, the member will be presented with the Dashboard for their accounts.

Meridian Trust
FEDERAL CREDIT UNION

MARY J SMITH

Get a DYNAMITE DISCOUNT on your car loan!

Dashboard

ACCOUNTS

| Account Type | Balance |
|--------------|-------------|
| Checking | \$2,991.73 |
| Savings | \$10,286.00 |
| Loans | \$76,255.41 |

My Credit Score

72

Start tracking your credit score and full credit report!

[Show my Score](#)

Link External Accounts

[Get Started](#)

NAVIGATION: DASHBOARD, ACCOUNTS, BILL PAY, TRANSFERS, SAVINGS GOALS, MESSAGE CENTER, MY CREDIT SCORE, MORE...

Business Registration

Members that have Business accounts with the credit union will use the Business version of the registration workflow. Select *Register as a Business*

Register for Online Banking Access

| | |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| Individual Choose this if you are registering for your individual accounts. Register as an individual | Business Choose this if you are registering for your business accounts. Register as a business |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|

Members must agree to the terms and conditions of online banking access and confirm they have PDF Access. Click the *I Agree* option and *Open PDF*. A PDF will open in a new tab or window and the code needs to be entered in the *Access Code* field, *Continue*.

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I Agree

PDF Access Confirmation
Before you proceed, we need to make sure you can open PDF documents.

1. Open PDF
2. Copy the 5 character code into the text box below.

ACCESS CODE

Please copy the code below into the text box below the disclosure

ZU812

Confirmation of Identity is accomplished by the member entering their Account Number, EIN/Tax ID, email address, and zip code, *Continue*.

~Ensure the member has an email address listed on their business profile to ensure success.

Register for Online Banking Access

Confirm Your Identity

The following information is used to verify you have an account with Meridian Trust Federal Credit Union and that you are the owner of the account. We match your answers against our records. Questions marked with * are required.

Account/Member Number *

EIN/TIN * (NO dashes please)

Email *

Zip Code *

The member will then select their business username and where to send the temporary password (email or cell phone), *Continue*.

Register for Online Banking Access

Username Choose a new username. It must be unique, between 8 and 20 characters in length, and alphanumeric.
demo9876 [Check Availability](#)

Password We will generate a temporary password for you. Where should we send it?

EMAIL SMS

T***@Gmail.Com (***) ***-*309

Other

Cancel Continue

Retrieve the temporary password from the member's email address or cell phone (text message) and enter it in the *Password* field, *Log In*.

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Temporary Password

If you are an existing home banking user and you have NOT received an email containing a temporary password, please enter your current home banking password below.

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Password


Reset Password


Log In

The member will then create their password. The password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, at least one special character, and at least one number, *Continue*.

Create your password

Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, at least one special character, and at least one number.

Password 
.....
Strong

Confirm Password 
.....
Matches

Continue

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